

Ways to Contact Delta Airlines Customer Service Via Phone, Chat, Email and Help Center

Delta Airlines customer service number is +1(888)217-7407 or 1- 800-Delta, available 24 hours a day, 7 days a week. Whether you need help with a booking, flight change, refund, or general question, Delta offers multiple ways to connect with a live representative. Delta operates over 5,400 flights per day to more than 300 destinations worldwide. For personalized assistance, call +1(888)217-7407 or 1- 800-Delta.

Calling Delta Airlines by Phone

The fastest way to get help. Call +1(888)217-7407 or 1- 800-Delta — open 24/7.

- Keep pressing "0" or say "Give me options" then press "0" to skip the menu and reach a live person.
- Average hold time is 4 minutes and 28 seconds. Best day to call is Tuesday. Least busy day is Saturday.
- If you hold Medallion Status, enter your Medallion number at the prompt — the higher your status, the faster they pick up.
- Use the callback option when offered — Delta calls you back so you don't sit on hold.

Call center staff located in Minnesota, Georgia, Ohio, Utah, Florida, and Texas. For any question, call +1(888)217-7407 or 1- 800-Delta.

All Delta Phone Numbers by Department

Delta has 11 phone numbers. Here is every one so you reach the right team.

- Reservations: +1(888)217-7407 or 1- 800-Delta — 24/7, hold 4 min. SkyMiles: 1 (800) 323-2323 — 24/7, hold 7 min, say "Representative" to transfer. International: 1 (800) 241-4141 — 24/7, hold 2 min.
- Baggage (lost/delayed/damaged): 1 (800) 325-8224. Tech support: 1 (888) 750-3284. Refund status: 1 (800) 847-0578 weekdays only.
- Disability: 1 (404) 209-3434 — 24/7. Hearing impaired: dial 711. Group travel (10+): 1 (800) 532-4777 weekdays.
- Delta Vacations: 1 (800) 800-1504. Complaints: 1 (800) 455-2720. Cargo: 1 (800) 352-2746.

Booked through a third-party site? Contact your travel agent directly.

Using Delta Live Chat

Chat is available on delta.com and the Fly Delta app. Your conversation is saved in writing as a record.

- Go to delta.com → "Need Help?" → "Help Center" → scroll to "Still Need to Contact Us" → click "Message."
- Chat starts with a Virtual Assistant, then connects to a human agent if needed.
- In the Fly Delta app: tap "More" → "Message Us."
- Best for

quick questions and booking confirmations. For refunds or complex issues, call +1(888)217-7407 or 1- 800-Delta.

Reaching Delta on Social Media

Many travelers get faster responses through social media when phone lines are busy.

- Twitter/X: Tweet or DM @Delta — response typically 1–2 hours.
- Facebook: Message facebook.com/delta through Messenger — you may get a live conversation.
- TikTok responds to fun content but is not reliable for flight issues.
- TripAdvisor users recommend Facebook messaging as a workaround when hold times are long.

For urgent rebookings, call +1(888)217-7407 or 1- 800-Delta.

Sending an Email or Written Request

Delta does not have a general customer service email but offers department-specific addresses and an online form.

- Charter requests: charter@delta.com (31 days minimum, 90 days preferred). Privacy: privacy@delta.com. Vacations: info@deltavacations.com.
- Complaints and feedback: delta.com → "Help" → "Comment/Complaint." Baggage claims: click "File a baggage claim" at the bottom of delta.com.
- Delta acknowledges complaints within 30 days and sends a full response within 60 days. Email replies typically take 28 to 48 hours.
- For anything time-sensitive, call +1(888)217-7407 or 1- 800-Delta.

Managing Everything on the Fly Delta App

The app handles booking, check-in, chat, calling, and real-time tracking. Free on iOS and Android.

- Book flights, check in, get your boarding pass, select seats, and start a live chat — all in one place.
- Call +1(888)217-7407 or 1- 800-Delta with one tap. Medallion Members get a dedicated phone line with shorter hold times.
- Real-time push notifications for delays, gate changes, and cancellations. Use Delta FlyReady to check international travel documents.
- U.S. and Canadian residents can request reimbursement for Delta-caused flight disruptions through the app.

If the app crashes, call +1(888)217-7407 or 1- 800-Delta.

Getting Help at a Delta Airport Counter

Delta has ticket counters and gate agents at every airport they serve.

- Walk up for check-in, seat changes, rebooking, standby, upgrades, and special requests.
- Headquarters: 1030 Delta Boulevard, Atlanta, GA 30320-6001.
- Customer care mail: P.O. Box 20706, Atlanta, GA 30320. Baggage claims mail: P.O. Box 20908.
- For help before you arrive, call +1(888)217-7407 or 1- 800-Delta.

Changing or Canceling a Delta Flight

Delta eliminated change fees for most fares from the U.S., Canada, Europe, Africa, and the Caribbean.

- Go to delta.com or the app → "My Trips" → select flight → "Change or Add Flights." To cancel, click "Need to Cancel?" and follow the steps.
- No change fees: Main Cabin, Delta Comfort+, First Class, Delta One. Cancel within 24 hours of booking for a full cash refund on any fare.
- After 24 hours, nonrefundable tickets get an eCredit for a future ticket. Refundable tickets get a full refund to your original payment.
- Refund speed: 7 business days for credit cards, 20 days for cash or check. Call +1(888)217-7407 or 1-800-Delta to request.

Quick Tips

- Call on Tuesday early morning Eastern Time for the shortest hold and quietest lines.
- Use the callback option — don't sit on hold. Download the Fly Delta app for the fastest service.
- Sign up for SkyMiles (free) to earn miles every flight. Miles do not expire while your account is active.
- Phone lines busy? Message @Delta on Twitter or Facebook instead.

Delta serves 300+ destinations with 5,400+ flights daily. For any question, call +1(888)217-7407 or 1-800-Delta. Safe travels!