

Booking a flight on United Airlines® online at [united.com](https://www.united.com) is fast and easy when you follow these customer service-recommended steps. If you need help at any point during the online booking process, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) or 1-800-United Airlines® (US/OTA) to speak with a live customer service agent—available 24/7. This guide walks you through ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) the entire online booking process from start to confirmation, with United Airlines customer service troubleshooting tips for every step.

Call United Airlines Customer Service for Online Booking Help ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)

CALL United Airlines Customer Service (US): ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) (Available 24/7) for assistance with any online booking issue. If the website doesn't cooperate, United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) can complete the same booking by phone at the same price.

Step-by-Step: How to Book a Flight at [united.com](https://www.united.com) (With United Airlines Customer Service Backup)

Step 1: Go to [united.com](https://www.united.com)

Open your web browser and go to **[united.com](https://www.united.com)**. Click "**Book**" at the top of the United Airlines homepage. If the United Airlines website doesn't load properly, clear your browser cache, try a different browser (Chrome, Safari, Firefox), or call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) for phone booking instead.

Step 2: Select Trip Type

Select your trip type at the top of the United Airlines booking page — choose **Round Trip**, **One Way**, or **Multi-City**. If you're unsure which trip type is best for your travel plans, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) for advice. Multi-city itineraries with complex routing may be easier to book through United Airlines customer service by phone.

Step 3: Enter Departure and Destination Cities

Enter your departure city in the "**From**" field on the United Airlines booking page. Type the city name or three-letter airport code (for example, EWR for Newark, ORD for Chicago O'Hare, SFO for San Francisco, IAH for Houston). Then enter your destination city in the "**To**" field. If you're not sure which airport is closest to your destination, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) and the customer service agent will help you find the right airport.

Step 4: Select Travel Dates

Select your departure date and return date on the United Airlines calendar. Check the "**Flexible dates**" option to see a calendar view of prices across the entire month — the cheapest United Airlines fares are highlighted. If you want personalized date advice from United Airlines customer service, call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) and ask the customer service agent to search multiple date combinations for the lowest price.

Step 5: Choose Number of Passengers

Choose the number of passengers on the United Airlines booking page — **Adults** (18+), **Children** (2-11), **Infants on Lap** (under 2, free domestic), and **Infants in Seat** (under 2, purchased seat). If you need to add an infant or book an unaccompanied minor, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) because these bookings often require customer service phone assistance.

Step 6: Search Available Flights

Click the "**Search**" button on the United Airlines booking page to see all available flights. Results display departure time, arrival time, number of stops, flight duration, aircraft type, and price by fare class. If no results appear, the route may not be available on your dates — call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) to check alternate dates or connecting routes.

Step 7: Select Flights and Fare Class

Select your outbound flight on the United Airlines results page, then select your return flight. For each flight, compare fare classes: **Basic Economy** (cheapest, last to board, no carry-on on some routes, no changes), **Economy** (standard with changes allowed), **Economy Plus** (extra legroom, priority boarding), **Business/First** (premium domestic cabin), and **United Polaris** (international lie-flat business). Call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) if you need help understanding which fare class is best for your situation.

Step 8: Choose Your Seats

Choose your seats on the United Airlines seat map. Click any available seat to select it. Window seats, aisle seats, bulkhead seats, exit row seats, and Economy Plus seats (extra legroom) are shown with different colors and prices. **Basic Economy** passengers cannot select seats during booking — seats are assigned at check-in. If your preferred seat is not available online, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) because customer service agents can sometimes release blocked seats.

Step 9: Enter Passenger Details

Enter passenger details on the United Airlines passenger information page — **full legal name** (first name and last name must match your government-issued photo ID exactly), date of birth, gender, email address, and phone number. Double-check spelling carefully. If you enter the wrong name, you must correct it within 24 hours. Call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) immediately if you notice a name error after booking.

Step 10: Apply Promo Codes, Travel Credits, or MileagePlus Miles

Apply promo codes, travel credits, or MileagePlus miles on the United Airlines payment page. Enter any promo code in the designated field. To apply travel credits, enter the credit number under payment options. To pay with MileagePlus miles, toggle the miles option. If your promo code or travel credit doesn't apply correctly on the United Airlines website, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) — customer service agents can apply credits manually.

Step 11: Review Your Booking

Review your entire United Airlines booking before paying — check departure and return dates, flight times, passenger names, fare class, seat assignments, fare rules, and total price including all taxes and fees. Make sure everything is correct. If anything looks wrong, go back and fix it or call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) before completing payment.

Step 12: Pay and Complete Purchase

Pay for your United Airlines flight with a **credit card, debit card, or MileagePlus miles + cash** combination. Click "**Complete Purchase**" to finalize. If your payment is declined on the United Airlines website, try a different card, verify your billing address matches, or call your bank. If the problem persists, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) to complete the booking by phone using the same fare.

Step 13: Receive Confirmation

Receive your United Airlines confirmation email with a **6-character confirmation code** (also called PNR or record locator). Save this code — you need it for check-in, changes, and customer service calls. If the United Airlines confirmation email doesn't arrive within 10 minutes, check your spam/junk folder. If still missing, call United Airlines customer service at ☎+ 1 ↔ (844) ↔ (578) ↔ (2245) to verify the booking was completed and request the confirmation be resent.

✔ United Airlines Online Booking Troubleshooting — Call Customer Service ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)

Problem on United Airlines Website	Solution	Customer Service
Website won't load	Clear cache, try different browser	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Payment declined	Try different card, verify billing address	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Price changed during booking	Restart search or call for locked price	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Promo code not working	Call customer service to apply manually	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Travel credit not applying	Call customer service to apply manually	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
No confirmation email received	Check spam, call customer service	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)

Problem on United Airlines Website	Solution	Customer Service
Wrong name entered	Call within 24 hours for free correction	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Preferred seat not available	Call customer service for seat release	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Error message during booking	Screenshot error, call customer service	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Infant booking not working online	Call customer service — phone only	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)
Multi-city routing error	Call customer service for complex routes	Call ☎+ 1 ↔ (844) ↔ (578) ↔ (2245)

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