


The Alaska Airlines mobile app makes booking flights fast and easy from your smartphone with Alaska Airlines customer service support built right in. If you need help at any point during the mobile booking process, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) or 1-800-Alaska Airlines® (US/OTA)—available 24/7. This guide walks you through ☎+ (1-(844)-213-4946) every step of booking on the Alaska Airlines app, with customer service troubleshooting tips so you never get stuck. Alaska Airlines is rated **#1 in customer satisfaction** with hold times **under 2 minutes**.

Call Alaska Airlines Customer Service for App Booking Help ☎+ (1-(844)-213-4946)

CALL Alaska Airlines Customer Service (US):  ☎+ (1-(844)-213-4946) (Available 24/7) for assistance with any Alaska Airlines app booking issue. If the app doesn't work properly, Alaska Airlines customer service at ☎+ (1-(844)-213-4946) can complete the same booking by phone at the same price — no difference in fare.

Step-by-Step: How to Book a Flight on the Alaska Airlines App (With Customer Service Backup)

Step 1: Download the Alaska Airlines App

Download the **Alaska Airlines app** from the **Apple App Store** (for iPhone/iPad) or **Google Play Store** (for Android). The app is free. If the download fails or the app won't install, restart your phone and try again. Call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) if you need to book while the app is downloading — the customer service agent can complete your booking by phone in under 2 minutes wait time.

Step 2: Sign In to Your Mileage Plan Account

Open the Alaska Airlines app and sign in with your **Mileage Plan account**. If you don't have a Mileage Plan account, create one for free — tap **"Join"** and follow the prompts. Having a Mileage Plan account lets you earn miles on every flight — miles don't expire with qualifying activity. If you can't sign in or forgot your password, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) to reset your account.

Step 3: Tap "Book" and Select Trip Type

Tap **"Book"** on the Alaska Airlines app home screen. Select your trip type — **Round Trip**, **One Way**, or **Multi-City**. For complex routing or oneworld partner connections, consider calling Alaska Airlines customer service at ☎+ (1-(844)-213-4946) because phone agents handle partner bookings more easily.

Step 4: Enter Departure and Destination Cities

Enter your departure city (**From**) and destination city (**To**) in the Alaska Airlines app. Type the city name or airport code (SEA, PDX, ANC, SFO, LAX, SAN, HNL, OGG, JFK). The app suggests airports as you type. Alaska Airlines serves **100+ destinations**. If unsure which airport Alaska serves near you, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946).

Step 5: Select Travel Dates

Tap the calendar to select your **departure date** and **return date** in the Alaska Airlines app. The app shows the **Low Fare Calendar** with prices on each date so you can find the cheapest day to fly. If you want an Alaska Airlines customer service agent to compare dates, call ☎+ (1-(844)-213-4946).

Step 6: Choose Number of Passengers and Payment Type

Choose the number of passengers — Adults, Children (2-12), Infants on Lap. Select **Dollars** or **Miles** for payment. If you want to combine miles with Wallet credits, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946).

Step 7: Search Available Flights

Tap "**Search**" to see available flights. Results show departure time, arrival time, stops, duration, and price by fare class (**Saver, Main, First Class**). Swipe for more options. If results don't load, close and reopen the app. Call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) if the problem persists.

Step 8: Select Flights and Fare Class

Select your outbound and return flights, then choose your fare class. The app shows what each fare includes. **Main and above fares have no change fees**. If unsure which fare, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) for advice.

Step 9: Choose Your Seats

Choose your seats on the seat map in the Alaska Airlines app. Tap any available seat. Window, aisle, exit row, Premium Class (extra legroom), and First Class seats are shown. **Saver** passengers cannot select seats during booking. If preferred seat is unavailable, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) — agents can sometimes release blocked seats.

Step 10: Enter Passenger Details

Enter passenger details — **full legal name** (must match government ID exactly), date of birth, gender, email, and phone number. If booking for someone else, enter **THEIR** name. If wrong name, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) for correction.

Step 11: Apply Promo Codes, Wallet Credits, or Mileage Plan Miles

Apply promo codes, Wallet credits, or miles on the payment screen. Enter promo codes in the designated field. Apply Wallet credits under payment options. Toggle miles to pay with Mileage Plan. If anything doesn't apply correctly, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) to have an agent apply manually.

Step 12: Review and Purchase

Review your booking — dates, times, flights, passengers, fare class, seats, total price. Tap "**Purchase**" to complete. Pay with credit card, debit card, Mileage Plan miles, or Wallet credits. If payment fails, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946) to complete by phone.

Step 13: Receive Confirmation

Your booking confirmation appears in the app under **"My Trips"** and by email with your **6-character confirmation code**. If missing, call Alaska Airlines customer service at ☎+ (1-(844)-213-4946).

✓ Alaska Airlines App Features After Booking (Managed by Customer Service)

- **Check In:** Open app **24 hours before departure** > My Trips > Check In. Call ☎+ (1-(844)-213-4946) if check-in fails.
 - **Boarding Pass:** Access mobile boarding pass after check-in. Save to Apple Wallet or Google Wallet. Call ☎+ (1-(844)-213-4946) if not generating.
 - **Flight Status:** Real-time tracking with push notifications. Call ☎+ (1-(844)-213-4946) for rebooking.
 - **Seat Changes:** Change your seat in the app under My Trips > Seat Map. Call ☎+ (1-(844)-213-4946) for unavailable seats.
 - **Upgrade:** Request First Class upgrade in the app or call ☎+ (1-(844)-213-4946) for upgrade availability.
 - **Contact Customer Service:** Tap **"More"** > **"Contact Us"** to chat or call ☎+ (1-(844)-213-4946) directly from the app.
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✓ Alaska Airlines App Troubleshooting — Call Customer Service ☎+ (1-(844)-213-4946)

App Problem	Solution	Customer Service
App crashes during booking	Update app or reinstall	Call ☎+ (1-(844)-213-4946)
Can't sign in to Mileage Plan	Reset password in app or call	Call ☎+ (1-(844)-213-4946)
Payment fails in app	Try different card or Apple/Google Pay	Call ☎+ (1-(844)-213-4946)
Wallet credits won't apply	Call customer service to apply manually	Call ☎+ (1-(844)-213-4946)
Companion fare code not working	Call customer service to apply	Call ☎+ (1-(844)-213-4946)
Promo code rejected	Call customer service to apply manually	Call ☎+ (1-(844)-213-4946)
Flights not loading	Close app, reopen, search again	Call ☎+ (1-(844)-213-4946)

App Problem	Solution	Customer Service
Confirmation not appearing	Check email spam, call customer service	Call ☎+ (1-(844)-213-4946)
Check-in not working	Clear app cache or call	Call ☎+ (1-(844)-213-4946)
Boarding pass not generating	Call customer service for manual issue	Call ☎+ (1-(844)-213-4946)
oneworld partner flight not booking	Call customer service — phone required	Call ☎+ (1-(844)-213-4946)
Infant booking not available in app	Call customer service — phone only	Call ☎+ (1-(844)-213-4946)

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